



Terms, Conditions & Charges for Interpreting Services

RAD Interpreting offers an ethical, high quality, professional service that is competitively priced service

RAD Interpreting only works with, and uses, NRCPD Communication Professionals. The NRCPD status of all Communication Professionals, including any additional (booked) co-workers that are not sourced through us, will be checked prior to confirmation of booking.

Respecting client choice is very important to us; please let us know of your Communication Professional preferences.

Communication Professionals	Call out fee	Half day rate	Full day rate
<ul style="list-style-type: none"> • BSL/English Interpreter • Deafblind Interpreter • Deaf Relay Interpreter • Lipspeaker • Note-taker (Manual/Electronic) 	<p>Communication Professional fee + Administration fee</p>	£230.00	£350.00
<ul style="list-style-type: none"> • Speech-to-Text-Reporter • Translator 	By Negotiation		

RAD Interpreting does not charge VAT or charge for travel time

All profit generated through our communication services supports the work of the Charity in empowering the wider Deaf community

Cancellations:

A minimum of 10 clear working days notice is required for cancellations. Clear working days do not include the day of notification of the cancellation - or the day of the cancelled assignment.

Expenses:

Public Transport expenses will be charged at cost and mileage will be charged at 48 pence per mile. Any additional travel costs such as parking or toll road fees are charged at cost. An invoice will be sent shortly after the assignment, and payment must be made within 30 days of receipt to RAD Interpreting.

Unsociable Hours:

For assignments commencing before 8.00am or finishing after 6.00pm, or at weekends or on Bank Holidays, there will be a supplementary charge per session. {Session = Morning, Afternoon or Evening}

Preparation Time and Other Expenses:

Preparation time may be charged for more complex assignments, by prior agreement. Charges for meals and accommodation may also be made as necessary and appropriate.

RAD Interpreting
Century House South, Riverside Office Centre
North Station Road, Colchester, Essex, CO1 1RE
Telephone 0300 688 2626
Fax 0300 688 2627
Minicom 0300 688 2628
SMS 07974 325 563 (24 hour emergency service)
Email: interpreting@royaldeaf.org.uk